



National Finance Center Customer Notification

Date of Notification: August 13, 2010

Subject: NFC System Maintenance Weekend

Database/Customer(s) Affected: All Customers

Dear Customer:

The National Finance Center (NFC) will conduct system maintenance from 8:00 a.m. until 9:15 p.m. Central Daylight Time (CDT) on Saturday, August 14, 2010. During this time, maintenance on the electrical environment will take place from 8:00 a.m. until 10:00 a.m. which could cause intermittent outages. Microsoft Outlook (email) will have intermittent outages from 10:00 a.m. until 6:00 p.m. and the mainframe will be unavailable from 4:00 p.m. until 9:15 p.m. The mid-range environment will remain available during the entire maintenance period.

As always, the NFC Operations and Security Center (OSC) staff will be available 24 hours per day, 7 days per week at 1-800-767-9641, 1-504-426-6435, or via e-mail at osc.etix@usda.gov.

We appreciate your continued support. If you have any questions regarding this notification, please contact the OSC.

KJS/M4-10-006/013

“Tip of the Week”

Agencies should remind their employees that it is the responsibility of the employee to ensure that TSP receives all loan payments in order to avoid a taxable distribution. The employee must pay any missed loan payments directly to TSP, using the loan payment coupon available on www.tsp.gov. Once a taxable distribution has been declared for default, the employee cannot repay their loan.